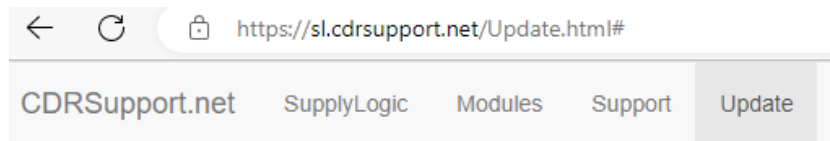


This document describes how to update the SupplyLogic Client Software using the SupplyLogic Update program (SL-Update).

Open a Browser and Review the Online Installation Instructions

- Open a browser and navigate to: <https://sl.cdrrsupport.net>.
- From the menu, click Update.



Update the Client Software

- Review the **SupplyLogic Client Update** section for information on how to install the client software.
- Double-click the **SL-Update** desktop icon.
- From the menu, select **Update, Software**.
- Click the **Check Software Version** to see the current version.
- Clear out the **Select Update Version** box to get the latest version or enter the Server version in the box, like SLUpdate22304.ini. NOTE: it is case sensitive and should be entered in exactly as shown which the exception of the version numbers.
- Click the **Update Software Version** button.
- At the message box, read and verify that all SupplyLogic/POS programs are closed on the client PC. **NOTE: if any process is left open, the update will fail and you will have to reset, restart the pc, and then redo the update.**
- Review the on-screen log for any errors. Review the troubleshooting section for support. If CDR support is needed, be sure to include all errors shown in the log.
- Click the **Check Software Version** button after the update to verify that the version on all the listed files match what was downloaded.
- Log on to SupplyLogic, select **Help, About** from the menu. Verify the version number matches what was downloaded.

SupplyLogic Support

Please contact the support team at Support@CDRSoftware.com for help. Also include the exact error you are getting and any relevant screenshots. Online Training can also be purchased at CDR's standard rate. It's a simple process, we send you a quote with a 5-hour minimum. Once you sign and return to us, someone will reach out to schedule training. You only pay for the hours you use, and the contract expires at the end of the year.