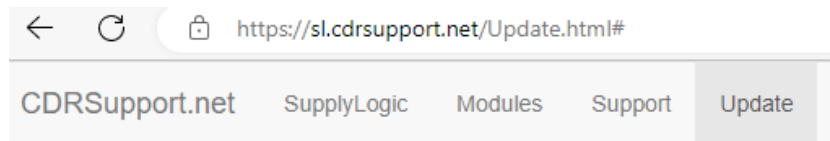_____

This document describes how to install the SupplyLogic Client Software using the SupplyLogic Update program (SL-Update).

Verify you have the latest version of SL-Update

- Open a browser and navigate to: https://sl.cdrsupport.net.
- From the menu, click Update.

- Review the *SupplyLogic Update Program* section for the latest version, like v2.23.01.
- Double click the **SL-Update** desktop icon to open it. If the installed version matches what is displayed on the support site, you are up-to-date and can continue with the installation.

Create a New Folder Called "SLInstallCD"

- Open File Explorer and click **This PC, C: Drive**
- From the menu, select **Home, New Folder**
- Name it **SLInstallCD** and Save.
- *NOTE: it is case sensitive. Do NOT skip this step.*

Install the Client Software

- Double-click the **SL-Update** desktop icon.
- From the menu, select **Installation, Client Software**.
- Click the **Download Client Software** button to start the download.
  - Click the **Ok** button at the message box.
  - Wait for the success message, make note of any errors.
- Click the **Unzip Client Software** button to unzip the installation files.
  - Wait for the "Unzip Complete" message, make note of any errors.
- Click the **Install Client Software** button to start the installation.
  - Navigate through the screens, accepting the defaults.
  - When the screen color turn TEAL, wait a few seconds and right-click the 2nd Computer Icon in the task bar and select "Close Window".
  - Installation will continue and the screen will turn blue.
  - If prompted, click YES to keep any existing files.
  - Occasionally, you will get a message with an IGNORE option, Ignore should be selected.
- Click the **Folder Security** button. (NOTE: DON'T IGNORE THIS STEP)
  - Open File Explorer and navigate to "*c:\Program Files (x86)\SupplyLogic*".
  - Highlight the **SupplyLogic** folder.
  - Right-click the folder and select **PROPERTIES**.
  - Click the **Security** tab and the Edit button.
  - Highlight *'Users* (...)' and make sure **Full Control** is checked in the Allow column.

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      o   Click **Apply** and **OK** until the screen is closed.
- Click the **Folder Structure** button and verify the log shows no errors.

```
***
*** Folder Structure
***
1. Click the 'Folder Structure' button to create the folder SL needs.
2. Verify there are no permissions errors in the follow log entries.
3. Verify folder security if you do receive permission errors.
***
C:\SLInstallCD
C:\MSA
c:\Program Files (x86)\SupplyLogic
c:\Program Files (x86)\SupplyLogic\Application
c:\Program Files (x86)\SupplyLogic\Application\Backup
c:\Program Files (x86)\SupplyLogic\Application\Download
c:\Program Files (x86)\SupplyLogic\Application\Fonts
c:\Program Files (x86)\SupplyLogic\Application\Temp
c:\Program Files (x86)\SupplyLogic\Application\Update
c:\Program Files (x86)\SupplyLogic\Application\Upload
c:\Program Files (x86)\SupplyLogic\Application\User Doc
c:\Program Files (x86)\SupplyLogic\Application\Invoices
c:\Program Files (x86)\SupplyLogic\Backup
c:\Program Files (x86)\SupplyLogic\Database
c:\Program Files (x86)\SupplyLogic\Images
c:\Program Files (x86)\SupplyLogic\Images\Graphics
```

- Click the **Connect to Server** button to open the SupplyLogic Utilities program.
  - o   Click the Registry Settings button.
  - o   Change the settings to match what the SupplyLogic server has. Open the Utilities program on the server to find out what the settings should be.
    - DATABASE SERVER:
    - LOCK MANAGER:
    - DATABASE NAME:
    - SQL DRIVER:
    - INSTALL PATH:
  - o   NOTE: the other boxes should match the screenshot below.

  - o   Click Save, and Refresh to confirm the settings were saved.
- **NOTE: you will also have to run the SLUtilities.exe program by right-clicking and selecting "Run as Administrator". See the video for more information on how to do this.**

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- Click the **Create Desktop Icons** and verify the SupplyLogic and POS icon are created.
- Close the **Client Installation** screen.

Update the Client Software to Match the Server Version

- Select **Update, Software** from the menu.
- Click the **Check Software Version** button to see what version is currently installed.
- Enter the server version in the **Update Version** box: SLUpdate22304.ini. NOTE: this is case sensitive, leave blank to get the latest version.
- Click the Update Software Version button and wait for the success message.
- Make note of any errors and report to the support team if you need assistance.
- Review the SupplyLogic Client Update document for detailed information.

SupplyLogic Support

Please contact the support team at Support@CDRSoftware.com for help. Also include the exact error you are getting and any relevant screenshots. Online Training can also be purchased at CDR's standard rate. It's a simple process, we send you a quote with a 5-hour minimum. Once you sign and return to us, someone will reach out to schedule training. You only pay for the hours you use, and the contract expires at the end of the year.